

**Charuhas S. Mehendale**  
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**Objective:** Seeking assignments in Networking, Systems Administration, Technical Support with a technology-driven organisation of repute.

### Professional Profile

A dedicated and self-motivated professional with 5+ years of experience in Networking, Systems Administration and Technical Support. Currently designated as System & Network Administrator. Insightful experience in Systems Administration, LAN / WAN installation, configuration of networking devices and various peripherals. Skilled in providing technical support for various technical issues. A team leader with strong communication, leadership, analytical and problem-solving / troubleshooting skills.

### IT Skill Set

**Operating Systems :** RH 4.0 Enterprise, RH 5.0 Enterprise, RH 3.0 Enterprise, SuSe 10.0, SuSe 9.3 professional, CentOS Version 3, CentOS Version 4, Ubuntu, Ubuntu 6.06 (Server), Sun Solaris 10, Microsoft Windows 2000/2003

**Server Softwares :** qmail, Apache, apache tomcat, DNS (BIND), FTP servers (vsFTPd and proFTPd), SAMBA package suite, MySQL, IIS 5, IIS 6, MS-SQL 2000, MS-SQL 2005

**Networking :** DNS, DHCP, NIS, NFS, TCP/IP, FTP, Ethernet

**Routers :** Cisco routers, Managable Switches

**Languages :** Shell scripting (bash, ksh), pl/sql, awk, sed

### Organisational Experience

**From July 28, 2007 till date Dimakh Consultants Pvt. Ltd. Pune, as System/Network Administrator**

- Responsible for level 3 and above troubleshooting for Linux server.
- Responsible for managing more than 8 Linux servers along with 5 Windows servers.
- Responsible for Mail server troubleshooting.
- Responsible for apache server troubleshooting.
- Responsible for DNS server troubleshooting.
- Responsible for my-sql server troubleshooting.
- Oversee installation of Operating System and application software under multi-platform environments, deployment of servers, network, etc. and monitoring the same.
- Monitoring all critical applications, Databases and back up process.
- Plan and implement software rollouts, Patch management, and OS deployments/upgrades.

**From January 19, 2007 to April 20, 2007 Rediff.com India Pvt. Ltd. Mumbai, for Vitage technologies, Bangalore as System Administrator, SMS Gateway Administrator (Team Leader)**

•***Broad Performance Areas***

•**SMS Gateway**

- plan, design, install and configure the SMS gateway server.
- Testing of SMS gateway connectivity to various service provider.
- Troubleshoot all connectivity problems with co-ordination of service providers and content providers.
- Log manipulation, rotation.
- Man power management.
- Co-ordination with team members.

**From July 1, 2004 to January 5, 2007 Dimakh Consultants Pvt. Ltd. Pune, as System/Network Administrator**

•***Broad Performance Areas***

•**Networking**

- Plan, design, install and configure LAN/WAN as per organisational requirements, governed by communication protocols.
- Assess network security requirements and accordingly implement network security devices / software like Firewall.
- Troubleshoot all networking problems to ensure minimum downtime and maximum availability / connectivity of network.

•**Systems Implementation**

- Oversee installation of Operating System and application software under multi-platform environments, deployment of servers, network, etc. and monitoring the same.
- Monitoring all critical applications, Databases and back up process.
- Plan and implement software rollouts, Patch management, and OS deployments/upgrades.
- Devise strategies for Disaster Recovery Management, including planning and designing servers for back up and recovery of mail / server / database information.
- Maintain archived data on servers.
- Assign Disk Quotas to users and monitor the same.

•**Facilities Management**

- Oversee implementation and maintain compliance with internal IT policies. Maintain relevant technical documentation.
- Configure IPBX for voice communication for end users and generate call and accounting reports.
- Assign user nodes to various devices installed and networked, handle allocation and protection of user rights, as per company's policies.

- Report generation and analysis.

***Significant Accomplishments Thus Far:***

- Handled configuration of:
  - Servers for clients such as Proxy server, DNS server, Mail server.
  - Installation of Samaba package suite.
  - Deployment of dedicated mail server for Pari Robotics, Pune.

<b>Academic Credentials</b>
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- Completed Bachelor in Computer Science in year 2004 with 57% from SRTMU, Nanded.
- Appearing for CCNA examination.

<b>Personal Details</b>
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Languages Known : English, Hindi, Marathi

References : To be furnished upon request